



### **Medical Appointment Transportation - North Branford Senior Center**

Transportation Service is available to senior citizens with no access to other means of transportation, and people under the age of 55 who are disabled and have no access to other means of transportation for essential services. Services are provided for scheduled appointments that are not emergencies. Proof of residency and age may be required.

**Phone:** 203-484-6017

**Hours of operation:** 10:30 am – 2:00 pm; Tuesday, Wednesday, Thursday

**Roundtrip Fee:** This is a free service to town residents. Donations are accepted.

**Wheelchair Accessible:** Yes \*must note need when scheduling transportation.

**Attendants:** Attendants are required for transport of residents with a wheelchair. The Americans with Disabilities Act allows personal attendants to accompany eligible clients in need of Transportation Services. Personal care attendants must have the same origin and destination as the client receiving transportation services.

**Other Nonmedical Appointments:** Yes, if vehicle is available.

**Appointment Process:** Once you have completed a Senior Center Membership Form, you are eligible for medical transport. A one- or two-week notice is preferred, however we will try to accommodate last-minute appointment changes.

**Style of Pickup:** Curb to Curb.

**Where does the service go:** Within a twenty-mile radius of the Senior Center.

**Cancellations:** Please call as soon as possible. Staff is available to take phone calls as early as 5:30 a.m. and until 8 p.m. the night prior, at the STW Community Center 203-484-6017.

If transportation should be cancelled due to inclement or dangerous weather, every effort will be made to contact you directly as early as possible.

\*If schools are closed due to bad weather, all Senior Center transportation is cancelled.